

Customized Placement is designed to provide individualized services to the consumer. However, if the RS counselor has determined that the consumer meets the criteria for supported employment, then components 3 (Stabilization) and 5 (Extended Ongoing Support Plan) will be expected from the contractor, as well as a Supported Employment Plan developed by the RS counselor. The following questions should be considered when determining whether to use the Supported Employment track under Customized Placement:

1. Has competitive employment traditionally NOT occurred for this person or has competitive employment generally been interrupted or intermittent as a result of significant disability? AND
2. Will the person need ongoing support services and other appropriate services to support and maintain employment:
 - For a period of time not to exceed 18 months; and
 - Following closure require extended services to maintain or regain job placement or advance in employment?
AND
3. Will extended services be required throughout the individual's term of employment in a particular job placement?

If you answered yes to all three of the questions, you should develop a supported employment plan.

Supported Employment:

Must include an assessment of employment stability and provision of specific services or the coordination of services at or away from the worksite that are needed to maintain stability based on –

- At a minimum, twice-monthly monitoring at the worksite of each individual in supported employment or, if under special circumstances, especially at the request of the individual, off-site monitoring (2x/mo) and consists of:
 - The provision of skilled job trainers who accompany the individual for intensive job skill training at the worksite;
 - Job development and training;
 - Social skills training;
 - Regular observation or supervision of the individual;
 - Follow-up services including regular contact with the employer, the individual, the parents, family members, guardians, advocates or authorized representatives of the individual, and other suitable professional and informed advisors, in order to reinforce and stabilize the job placement;
 - Facilitation of natural supports at the worksite;
 - Any other service identified in the scope of vocational rehabilitation services for individuals.